



# WIRRAL CHILDREN'S TRUST

## AGENDA

**Monday, 15 May 2017 commencing at 3.00 pm**

Birkenhead Town Hall

**1. APOLOGIES, INTRODUCTIONS DECLARATION OF INTEREST.**

**2. 14:00 MINUTES OF THE LAST MEETING (Pages 1 - 6)**

To consider any matters arising from the minutes that are not dealt with elsewhere on the agenda.

**3. 14:15 WIRRAL 2020 - REFRESH OF CYP PLEDGES - JULIA HASSALL**

J Hassall to give presentation at the meeting.

**4. 14:45 THE VOICE OF CHILDREN, YOUNG PEOPLE AND FAMILIES - LINDSAY DAVIDSON, FIONA O'SHAUGHNESSY (Pages 7 - 10)**

**5. 15:05 MASH/INTEGRATED FRONT DOOR UPDATE - LIZ DAVENPORT (Pages 11 - 22)**

**6. 15:25 STRATEGIC COMMISSIONING - ELAINA QUESADA (Pages 23 - 30)**

**7. 15:55 PARTNER UPDATE**

- How services seek the voice of children, young people and families to inform delivery and improvement;
- Issues they would like to inform and influence re joint commissioning intentions of Wirral Council;
- Opportunities and examples of joint working to reduce health, educational and life inequalities;
- Identification of duplication or the ineffective use of resources;
- Engagement of the voluntary, community and faith sector in improving outcomes for children, young people and their families.

**8. 16:25 FORWARD PLAN - JULIA HASSALL**

**Date and time of next meeting:**



- 13<sup>th</sup> September 2017 at 13.00  
At Birkenhead Town Hall – Council Chamber
- 17<sup>th</sup> January 2018 at 13.00  
At Birkenhead Town Hall – Council Chamber



## Minutes of the Meeting held on Monday, 23 January 2017

### 1 APOLOGIES INTRODUCTIONS, DECLARATIONS OF INTEREST

#### Apologies

Joanne Chwanko, Jane Harvey, Jane, Owens, Lindsay Davidson and Sallie Taylor.

#### Attendees

Cllr Smith (Chair), Cllr Clements, Cllr Meaden, Julia Hassall, Maggie Atkinson, Elaina Quesada, Medwyn Jones, Deborah Gornik, Debbie Veevers, A Davies, K Podmore, John Weise, Kerry Crichlow, Julie Graham, Kerry Mehta, Terri Cartwright, Caron Drucker, Fiona O'Shaughnessy.

- Cllr Smith welcomed Professor Maggie Atkinson, the new Chair of Wirral Safeguarding Children Board and Kerry Mehta, the Interim Head of Safeguarding.
- Viv Harrison is retiring and will be replaced by Joanne Chwanko.
- John Weise attended in place of Jane Owens (Wirral Governors Forum).
- Julie Graham attended in place of Jane Harvey.

#### Declaration of Interest

Cllr Meaden declared that her daughter works for Children's Services.

#### Terms of Reference

Kerry Crichlow outlined the new Terms of Reference and highlighted in particular that:

- There is a strong commitment to the Children's Trust continuing
- There will continue to be 3 meetings per year
- The Children's Trust will have permission to challenge different areas in depth and will include a Deep Dive focused on one area at each meeting

### 2

### MINUTES OF THE LAST MEETING

J Hassall said that Minute Item 5 Resolution 3; the protocol has been finalised since the papers were sent out for this meeting and she will circulate them to this group.

**It was resolved that:**

1. the minutes were taken as accurate

**2. J Hassall will circulate the papers re: the work on the protocol between the Children's Trust, the Wirral Safeguarding Children Board and the Health and Well-being Board.**

**3 INFORMATION: UPDATE ON IMPROVEMENT JOURNEY INCLUDING PROGRESS ON WIRRAL 2020 PLEDGES - JULIA HASSALL**

J Hassall informed the meeting that the LA's Improvement Plan was submitted to Ofsted on 23<sup>rd</sup> December but remains in draft until Ofsted have reviewed and approved it.

Ofsted inspectors are visiting this week for 3 days and during this visit they will:

- Examine up to 15 cases
- Concentrate on the Multiagency Hub and One Front Door
- Audit 6 cases which are new since the last visit and compare their audits with Wirral's own self audit of these cases.

J Hassall gave a presentation highlighting the improvements Wirral have made so far.

These include:

- Increased engagement with staff, including the means for staff to submit comments either face to face or anonymously and for the LA to respond to the concerns raised. Responses include looking at the Social Worker recruitment process, recruiting more personal assistants and looking at the role of lead professionals.
- Holding conferences to develop the wider workforce's understanding of thresholds, assessment tools and revised arrangements at MASH. The first has been held and feedback was very positive particularly in relation to clearer understanding of thresholds where there is a lower level of risk or chronic neglect. At the last inspection Ofsted picked up that whilst the LA did well when there was a high level risk it did less well with lower levels of risk. Two more conferences are planned.
- Update on recruitment of staff to ensure that the LA have the right staff in the right posts. The Deputy Director for Children's Social Care, Group Manager for Children in Care and Care Leavers and the Interim Senior Manager Children's Safeguarding have been appointed.
- Improvements in practice are taking place:
  - Managers' standards have been issued, along with letter from the Director regarding compliance with core tasks
  - Front line manager training continues
  - Training for elected members has been delivered with a session on:
    - Child Protection, what to do
    - How to recognise significant harm
    - Social Workers operating environment
- Performance improvements to date include:
  - Refreshed Performance Management and Quality Assurance Framework developed in partnership with children's social care managers

- Ensuring that data is robust and accurate:
  - Monthly performance clinics established, reviewing live data against core performance measures
  - Regular data quality checks

M Atkinson highlighted that she would expect to make significant improvement in how the Safeguarding Children Board functions rapidly. The Board are now looking at data collected by the LA and will scrutinise why it is being collected and what the LA will do with the data. She added that it was a pleasure to have been selected as the Chair of the Safeguarding Children's Board and is looking forward to fulfilling her role.

Deborah Gornik commented that at the first Threshold Conference some of the feedback was about the need for more support in using tools. As a result some workshops regarding this will be rolled out.

**It was resolved that the Board noted the report.**

#### **4 VOICE OF THE CHILD - PARTICIPATION STRATEGY - LINDSEY DAVIDSON AND FIONA O'SHAUGHNESSY**

Caron Drucker presented the report on the Voice of the Child; explained the Youth Engagement Framework and highlighted the work of the Youth Voice Group and the Youth Conference. The report presented gave a flavour of what the young people are doing, but they do much more. Ofsted talked to the young people and their findings were that the LA is good at listening at a high level but not so much at an intermediate level and that the Children in Care team is better at listening than the Care Leavers team. As a result a Care Leavers' Council is being set up to generate discussion which will be followed up with action.

D Gornik said that young people are participating in the Improvement Board and through this are telling the LA how they want to be involved and this is then made to happen.

Fiona O'Shaughnessy added that young people are involved in recruitment panels including for the selection of the Chair of the Safeguarding Children's Board.

M Atkinson said that whilst this involvement is all good, young people also need to be able to challenge health, police and other services as they will also have contact with these services and not just social care. The WSCB will look at taking this forward.

K Podmore says that there needs to be a group to challenge how feedback is followed through; there should be people accountable for seeing it through. J Hassall agrees that this a theme picked up by Ofsted; that Wirral listens but then doesn't always follow through. Fiona O'Shaughnessy said that this needs to be done within a given timeframe and added that the Housing model was a good example, where young people "inspected" and then returned to ensure that actions were followed up.

E Quesada reminded the group that young people need to be involved in the Commissioning process and should receive training to enable them to participate in the tender evaluation and decision making process so shaping services from day one.

D Veevers informed the meeting that the DWP have a separate protocol for care leavers but it needs to be publicised so that other agencies are aware of it.

**It was resolved that the Board noted the report.**

**5 DEEP DIVE - INTEGRATED FRONT DOOR/ MASH - TERRI CARTWRIGHT/LIZ DAVENPORT**

J Hassall gave an introduction to this item and the Terri Cartwright presented.

Lots of work has been done on MASH (Multi Agency Safeguarding Hub) and the integrated front door. Ofsted chose this as the main theme for looking at recently. There will be just one front door which will signpost to the right service, so even if young person/family does not meet thresholds they will be given information about alternative places to go for help and support.

Instead of an assessment framework the assessment will take the form of simple questions such as "What worries you and what can we do about it?" If a parent rings a trained Social Worker will advise and decide if they need to talk to a Social Worker or need to be signposted to other services.

Slide 4 shows how signposting/referral works. There should be no more than 24hrs from referral to either signposting or MASH. MASH have 72hrs to get out to the right service. The Front Door will have a telephone system that, if a person is already open to services, will direct them to that service. There will be portals which will enable access to virtual partners. It is hoped that this will lead to there being no referral to district teams which result in no further action as they will be dealt with otherwise.

The final slide shows that we will give prompt feedback to referrers via letters which are automatically triggered. Consent is an issue so the electronic form now has a consent box and the form cannot be submitted until this box is completed. There will be tools included to help evaluate thresholds.

A Davies asked if triage staff are in post yet and T Cartwright informed the meeting that they would be by 13<sup>th</sup> March.

Cllr Clements asked how the automated telephone system would work and T Cartwright explained that it would use a very simple menu of choices.

Cllr Meaden asked what would happen to calls coming in after 5.00pm and T Cartwright said that they would automatically be routed to the Emergency Duty Team (EDT) and E Quesada added that there is a group looking at the role and function of the EDT.

Cllr Smith asked for an update re this at the next meeting. J Hassall added that the group that developed the Integrated Front Door feeds into the Local Safeguarding Children Board and that the Safeguarding Board must sign off its development.

**It was resolved that the Board noted the report.**

## **6 PARTNER UPDATES - OPEN FORUM**

D Gornik informed the meeting that following on from the Early Help Conference in late 2016, thresholds have been looked at and on 16 February 2017 there will be another Conference to discuss Early Help. Thresholds for Early Help are clearly defined when Safeguarding is an issue but we need to get smarter about lower levels of need. Early Help is the responsibility of everyone. We must work with partners, with families, health, police, 3<sup>rd</sup> sector as well as all locality teams. Not everything needs to come to the Front Door if communities are working well. The Conference will look at where people currently go to find out information and we need to base Early Help in those locations.

D Gornik then talked about the pledge re school readiness for 0-5 year old children. All services in early childhood from pre-birth are involved and KPI's are looked at across health, LA, and some 3<sup>rd</sup> sector partners. We came up with 7 outcomes and are now cross referencing these with partners to see what is happening towards these outcomes. We are making progress with obtaining outcomes data from partners and now have in place a sharing agreement with multi agency providers so we are able to talk about shared actions/outcomes.

This is challenging schools as children are now very ready when starting school.

J Graham talked about young people being ready for work. Work is being done with Chamber of Commerce to improve awareness of differences in how some GCSE's are now done. In order to improve life chances we are looking at issues such as CSE, teenage pregnancy etc and making links with partners; we have created a booklet for signposting and are working on community pilots to make communities aware of what help is available.

K Crichlow asked if Wirral is joined up with those already in statutory services. J Hassall responded that the challenge is around working in some communities where there are low aspirations and low expectations of professionals who work with families in communities; these are often communities where there are high numbers of children and families receiving statutory services. J Graham said we are working to raise expectations. M Atkinson added that schools and GP's would be prime partners who know the families.

Cllr Meaden expressed concern that in some areas which are not being piloted things are getting worse.

E Quesada suggested that at the next meeting this group could look at how we commission locally, regionally etc and how to develop more effective commissioning strategy in order to develop services where they are most needed.

J Hassall reminded the meeting of the effectiveness of the 2 pilots carried out in schools; they needed just a small amount of money to draw in more money from the community. We need to build on this model.

J Graham said that we also need to ensure that we deliver services in locations which are most appropriate for people to be able to access them.

Cllr Smith commented that things are getting worse as more families are in poverty than before. E Quesada said that we need to look at how communities can help themselves rather than being reliant on LA; asset based community development. M Jones reminded the group of the knock on effect on health services which are already at capacity and that do need to look at how we can commission differently. E Quesada said that we need also to be aware of what not to commission. J Hassall added that we need to make sure we spend the money available wisely, according to need. A Davies also added that schools' budgets are being cut so they aren't able to deliver the support they would like to and have done in the past. M Jones and Cllr Meaden said that many LA's are looking at Manchester for how things are done.

J Hassall said the next meeting will look at commissioning.

**It was resolved that the Board noted all comments.**

## **7 FORWARD PLAN**

Looking forward, a working group should be set up to look at the agenda and to ensure there is a multiagency focus (this to be a one off meeting). E Quesada to lead on this and people can email suggestions to her, by mid-April if possible.

**It was resolved that all agreed to this.**

**Action: E Quesada to lead on organising the working group.**

## **8 ANY OTHER BUSINESS**

No other business

The meeting was closed at 17.10.

## **WIRRAL CHILDREN'S TRUST BOARD – 15 May 2017**

### **Update Young People's Engagement and Participation**

---

#### **1.0 Background**

- 1.1 Wirral has a strong record of involving children and young people in developing service delivery and in local democratic and community processes.

#### **2.0 Introduction**

- 2.1 In order to continue to ensure that young people are able to engage and fully participate in decision making and that services and organisations routinely involve them a Young People's Engagement and Participation Framework has been developed which comprises of three main elements, namely:
- **Youth Engagement Strategic Champions** - A virtual team of key elected members and chief officers across the private and public sectors and the voluntary, community and faith sector.
  - **Youth Engagement Reference Group** – a reference group of officers who are have been trained in engaging young people and who can be brought together quickly to respond to need, co-ordinate children and young people's participation and engagement activities.
  - **Youth Voice Group** – an overarching young people's group, with close links to ongoing work with Children Looked After (CLA), including the Children in Care Council.
- 2.2 Linked to the overarching Framework, there are a number of groups of young people in Wirral who are taking an active role in identifying areas for improvement across the Children in Young People's Department and wider partnership. This paper will focus on 5 of these groups.

#### **3.0 Recent Developments**

##### **3.1 Youth Voice Group – 2016 Youth Voice Conference and Youth Parliament**

- 3.1.1 Members of the Youth Voice Group planned and delivered the 14<sup>th</sup> annual Youth Voice Conference in October 2016 and Youth Parliament in November 2017. Following consultation with other young people the Youth Voice Group identified the theme for both occasions as mental health.
- 3.1.2 A number of issues and concerns were raised by young people at both these events. These issues have been presented to the multi-agency Future in Minds Steering Group and subsequently a pro-forma has been devised that will require chief officers from a variety of partner agencies to report back to the young people about developments within those areas.

### **3.2 Young People's Reference Group**

- 3.2.1 This group provides a formal structure for the Children and Young People's Department (CYPD) to engage with children and young people regarding the department's improvement journey following the 2016 Ofsted inspection. The role of the children and Young People's Reference Group is to act as a point of contact for the improvement board to enable children and young people to be consulted throughout the improvement journey and to ensure that their views, wishes and feeling are taken in to consideration.
- 3.2.2 A mix and range of interested young people from other participation groups (such as the Children in Care Council, Youth Voice Group, Care leaver's Council, SEND Youth Voice, and schools are involved in the group).
- 3.2.3 Since November 2016 the group has met 5 times and has identified a number of priority areas and an associated action plan. To date they have been instrumental in developing a video on leadership and resilience for inclusion with the CYPD senior offer training. Currently they are finalising a survey to go out to children and young people in schools etc to ascertain their views about being a safe. In the near future they will meet with members of the Improvement Board, be involved in other creative inputs into CYPD workforce development and train to become young inspectors so they can inspect elements of CYPD post Ofsted improvements.

### **3.3 SEND Youth Voice Group**

- 3.3.1 The SEND Youth Group was developed in June 2016 and aims to enable young people with SEND to ensure that their views and experiences are listened to and help shape the Wirral's Local Offer ([www.localofferwirral.org](http://www.localofferwirral.org)) and in so doing the feedback gathered will be used to directly influence the commissioning of services on Wirral. The group is supported by young people with disabilities who are peer educators with Creative Youth Development.
- 3.3.2 Since their inception the SEND Youth Voice Group ran the Local Offer launch in October 2016, 'Listen to us', where they were instrumental in developing a film which shows how young disabled people feel while living in Wirral.
- 3.3.3 The group have also taken part in a commissioning process with the Commissioning and Contracts Officer at Short Breaks Wirral. As part of this work they experienced a workshop with a company who was applying to run workshops for SEND young people and gave feedback on their perceptions.
- 3.3.4 The Group are now planning 'What Next?' an event to enable Wirral SEND deliverers, practitioners, council officers and local businesses to see what could be next in improving the lives of SEND young people in Wirral.
- 3.3.5 Two SEND Youth Voice Group members also attend the Young People's Reference Group (outlined above). They use their experiences in this group to feed back to the SEND Youth Voice Group about the issues raised at the

meetings. In addition, the group will be delivering part of the 2017 Wirral Youth Voice Conference 2017 and Youth Parliament. The SEND Youth Voice Group also meet regularly with the Youth Voice Group to discuss common themes and work plans.

### **3.4 Children in Care Council (CICC) / Care Leavers Council (CLC)**

- 3.4.1 The Participation and Engagement Service conduct monthly / fortnightly meetings and support young people in developing agendas. The CICC and CLC engage in various projects, consultations and activities and are supported in having a voice when contributing to the development of the CYPD and the improvement of service delivery.
- 3.4.2 Ongoing training for young people includes Recruitment and Selection, Young Inspectors and Team Building. In addition, Children Looked After and Care Leavers are involved in the training of social care staff and support the Fostering Team. They assist with various foster carers' training i.e. drop-ins, Connected Carers and life skills and a CLC member now also sits on the fostering panel. The first conference for foster carers, planned and delivered by Children Looked After and Care Leavers, is scheduled for September 2017.
- 3.4.3 Creating opportunities for working in partnership with internal and external professionals is achieved at CICC/CLC meetings and through other methods such as focus groups, consultations, forums and programmes.
- 3.4.4 The CICC/CLC hold annual conferences and work alongside social care professionals to make sure that young people's voices are heard and views on how to offer the best service to Children Looked After and Care Leavers in Wirral are shared. The most recent conference held in 2016 led to the creation of a "What makes a good social worker visit" leaflet.
- 3.4.5 Children Looked After and Care Leavers are informed about projects that have been identified locally, regionally and nationally and are encouraged to participate. Most recently, one of our Care Leavers was involved in the Princes Trust 'Young Researchers' project.
- 3.4.6 The Care Leavers' Council (set up in 2016 at the request of Care Leavers who wanted to help improve services for care leavers) created a video in which they talk about what they believe are the priorities of the Leaving Care Service. Work on this is ongoing and the video can be viewed at <https://vimeo.com/203279772/50b5dabe1e>

### **4.0 Recommendations:**

- 4.1 Wirral Children's Trust Board note the report and members of the Board complete the Future in Minds Steering Group pro-forma to report back

developments regarding mental health linked to issues raised by young people at the 2016 Youth Voice Conference / Youth Parliament.

**Report Authors:**

Lindsay Davidson  
Senior Manager, Targeted Services

Fiona O'Shaughnessy  
Inclusion Officer

**Contact:**

Phone: 0151 666 4380  
Email: [lindsaydavidson@wirral.gov.uk](mailto:lindsaydavidson@wirral.gov.uk)

Phone: 0151 678 1936  
Email: [fionaoshaughnessy@wirral.gov.uk](mailto:fionaoshaughnessy@wirral.gov.uk)

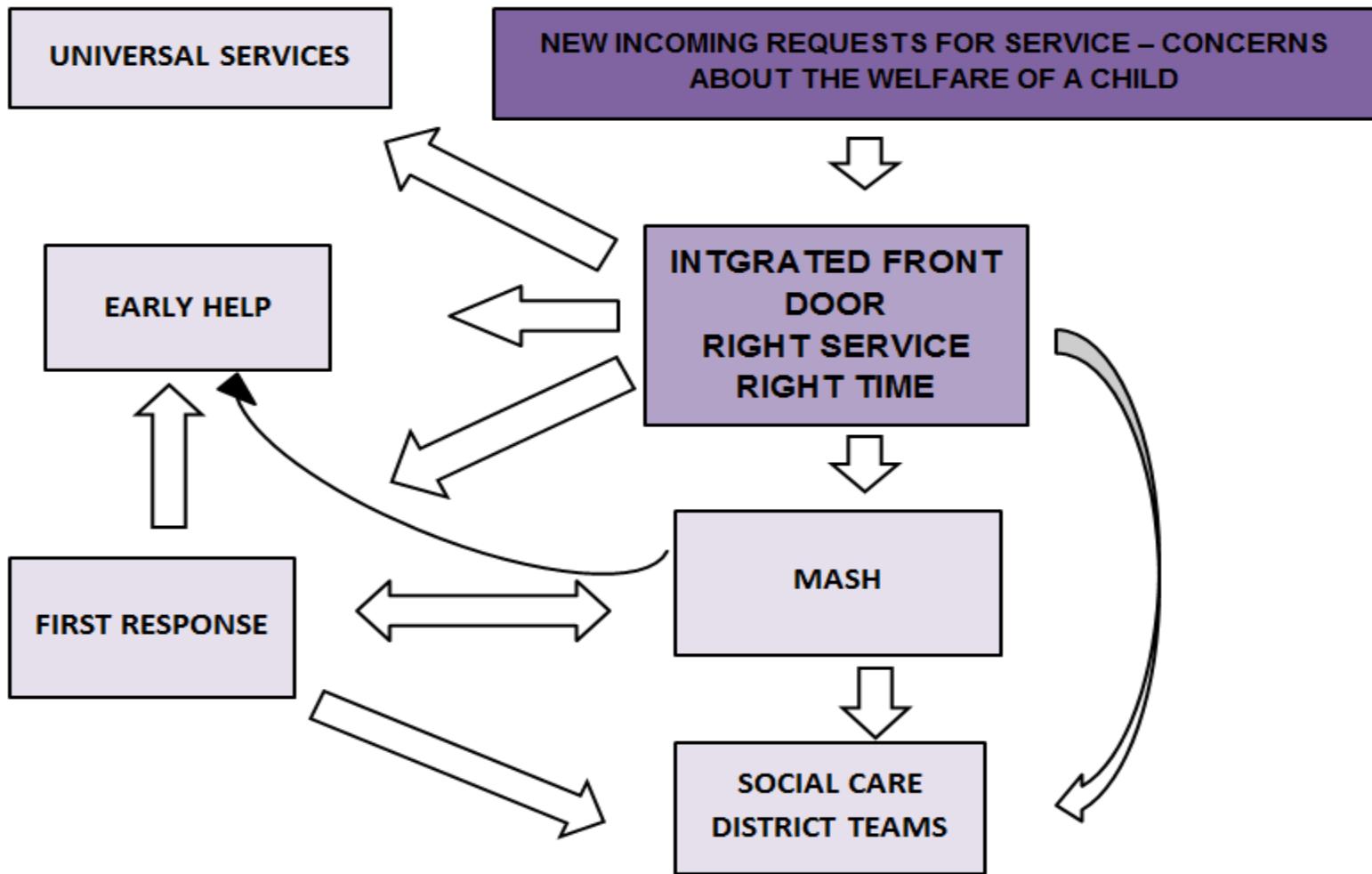
# *Integrated Front Door*

Page 11



# An Integrated Approach

Page 12



# Integrated Front Door

- Social Care Advisors.
- Team Support Officers.
- Social workers
- Social workers from early Help.
- Advanced Practitioner.



Page 13

- >Triage all incoming requests for Service.
- >Check consent under L4 threshold.
- >Request MARS
- >Check screening tools attached to MARS e.g. CSE1



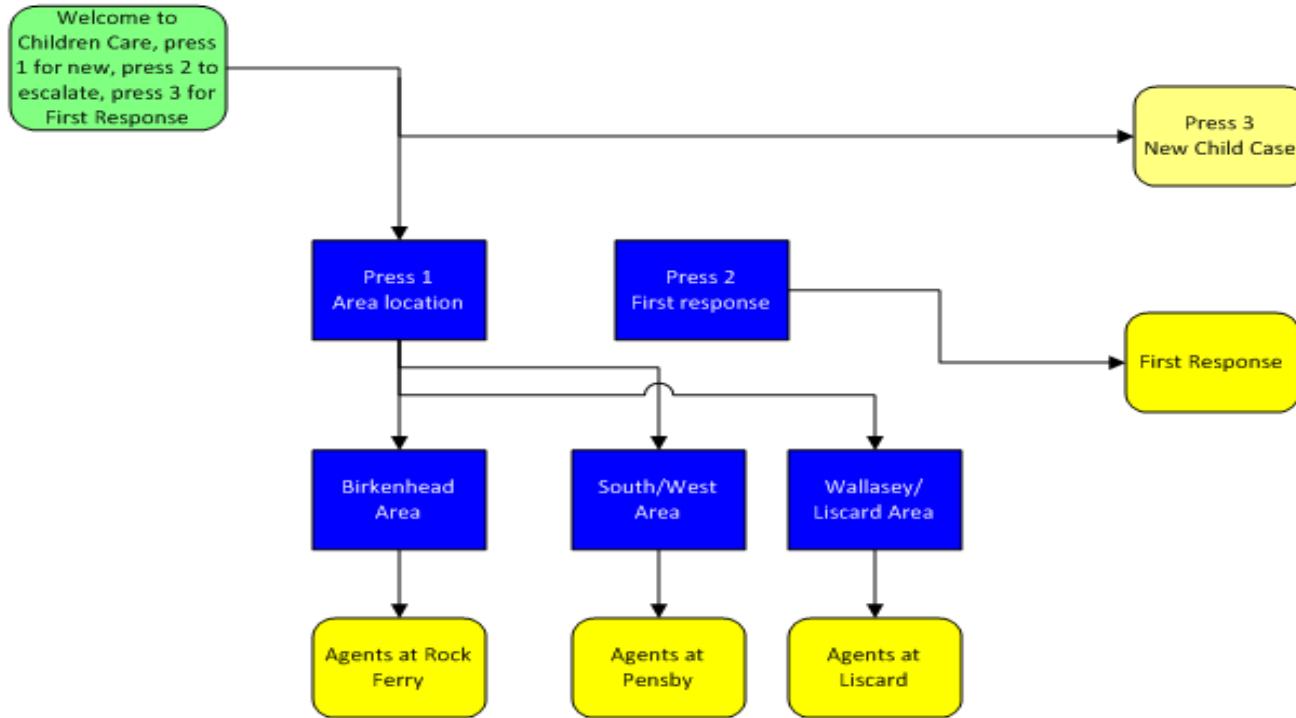
# Multi Agency Information Sharing Hub

- Social workers
- Social workers from early Help
- Police
- Education
- Health
- Catch 22
- IDVA
- Other relevant professionals/Virtual



# Phone Lines into the Front Door

Page 15





# First Response



- New referrals which meet threshold for section 47 (CA 1989).
- Initiate section 47 strategy/enquiries
- Transfer at point of ICPCC, 1<sup>st</sup> Review or Initial Hearing if cases need to be issued for proceedings.

# What Ofsted Found at the Monitoring Visit

## January 2017

- Inspectors did not find any missed opportunities to intervene in the lives of vulnerable children
- The design and delivery of a clear and coherent process for dealing with all contacts and referrals has been developed – this has led to improvements at the front door
  - In the MASH, decision making on contacts is timely
  - Contacts progress swiftly through the system
  - The good standard of managerial decision making at the front door means that all decisions taken in relation to thresholds for intervention that were viewed by the inspectors were more robust than at the time of the inspection

# Request for Service & MASH Assessment Data



Total no. of Contacts	Quarter 1	Quarter 2	Quarter 3	Quarter 4
Contacts (ALL)	5276	4831	4278	1740
Children subject to a Contact or MASH assessment	4419	3964	3733	1681 + 1574
Children with multiple Contacts or MASH assessments	670 (15.2%)	674 (17.0%)	462 (12.4%)	157 (4.8%)
All MASH completions ≤1 day	1485 (38.7%)	1956 (55.8%)	1555 (47.9%)	1941 (57.7%)

- ✓ Sustained reduction in Contacts linked to open Referrals
- ✓ Referral rate reduced, reflecting better application of threshold guidance
  - ✓ Growth of Step Across to Early Help

# Performance data

Summary of Referrals	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Referrals (actual in month)	238	228	305	280	260	263	273	229	293	329	271	281
Referrals (year to date)	238	466	771	1051	1311	1574	1847	2076	2369	2698	2969	3250
Rate per 10,000 (annualised*)	423.1	414.2	456.9	467.1	466.1	466.4	469.1	461.3	468.0	479.6	479.8	481.5
*Annualised is the estimated year end referral rate based on the average referrals per month received so far												
Page 19		1			2			3			4	
Total no. of Referrals	End of Quarter 1			End of Quarter 2			End of Quarter 3			End of Quarter 4		
Referrals (year to date)	771			1574			2369			3248		
Referral rate per 10,000	456.9			466.4			468.0			481.2		

# A snapshot demand at the Integrated Front Door



➤ *Data 10.04.2017 – 24.04.2017 (consider half-term)*

- LCS records 189 loaded
  - At any one time we were progressing = 101 requests for service
- Contact loaded passed to L3 (Early Help) = 97
- MASH ASSESSMENTS COMPLETED = 248
- 534 activities in IFD/MASH over an 8 day working period (bank holiday 14/17.04.2017)
- Average of 67 contact/MASH activities each day

# Right Service at the Right Time

ANY QUESTIONS

?

This page is intentionally left blank

# Strategic Commissioning

Children's Trust

15<sup>th</sup> May 2017

# Commissioning - ADCS report

## *Pillars and Foundations (2016)*

Commissioning is:

- The thinking and wide range of skills that are able to redesign and get the best from the whole children's services system.
- Using technical problem solving using commercials, procurement, markets, needs analysis, performance management, targeting resource, process re-engineering and Lean service design.
- It's also about adaptive solutions such as systems thinking, co-production, early help, influence and partnership, being entrepreneurial, community resources, big data, behavioural economics, culture, transformation, inspiration and leadership.

# **Strategic commissioning - *Pillars and Foundations (2016)***

- Optimising the total resource in the system such as community or family resource, as well as the money, staff, buildings, local businesses, markets and partner contributions
- Be really clear about the outcomes we are delivering, how these outcomes are delivered through a range of support, and improve data to measure real impact and target hidden needs through predictive early help
  - Better understand the package of mechanisms required to achieve a particular outcome efficiently, including use of influence, co-production, partnership work and how we incentivise providers
- And finally, understand and re-architect the whole system of services and resources – potentially through joint public sector commissioning or design teams.

# Utilising a commissioning approach to improve and reshape

Page 26



## Healthy Wirral Better Value Programme: Integrated Commissioning

### Strategic Intention

To create a single integrated commissioning organisation for Wirral, bringing together health, social care and prevention commissioning budgets within a shared governance arrangement

### Desired Impact

Better health and care outcomes through the commissioning of effective, evidence-based interventions

### Key dependencies

Page 27

- Build on existing Section 75 agreement and have pooled budgets to deliver strategic commissioning priorities
- Ensure that formal requirements for accountability, governance and reporting are supported by the model
- A delegated decision-making body to provide oversight and accountability to the constituent partners (Strategic Commissioning Board)
- Establishment of an accountable care system for Wirral
- Deliver statutory and financial duties

### Strategic Context

This work will underpin the delivery of the following strategic plans

- Healthy Wirral Plan
- Wirral 2020 Plan
- Cheshire & Merseyside Five Year Forward View Delivery Plan

# Commissioning linked to improvement

- Ofsted Report references immaturity of joint commissioning arrangements and need to focus on developing joint commissioning arrangements

*“...joint commissioning across the spectrum of children’s services is not yet apparent, indicating slow progress by the local authority and clinical commissioning group”.*

*“The Children’s Trust has recently agreed a review and refresh of its role and key functions, to underpin the commitment to joint commissioning between the local authority and its partners..”*

*“There are clear plans to evolve it (JSNA) further to inform outcome-led, evidence-based joint commissioning plans for the most vulnerable children over the next four years, although evidence of existing jointly commissioned services is limited.”*

Age  
28

## Ofsted recommendations – the role of commissioning to facilitate a whole system change

*“Ensure that homeless 16 and 17-year-olds receive a coordinated response from children’s social care and housing”*

*“Ensure that children’s emotional health needs are better understood.... and that their emotional health needs are met through provision of timely, effective support”*

*“Ensure that all children who would benefit from an advocacy service or an independent visitor have the opportunity to do so.”*

# Strategic Commissioning - Discussion

- Clarity about the role of commissioners and providers
- How do you/ can you inform joint commissioning intentions?
- Are there any gaps/ duplication should be aware of? How do you feed this back currently?

This page is intentionally left blank